

# **Mission Statement**

To achieve long-term growth and financial success by providing the community with health care services that:

Patients recommend to their families and friends,  
Physicians prefer for their patients, and of which  
Employees are proud.

We realize this Mission through our commitment to the following principals:

Ethical and fair treatment of all  
Teamwork  
Innovation in service delivery  
Compassion  
Continuous improvement in measurable ways  
Employee development

## **Ownership**

You have the right to choose where to receive services. Please discuss with your physician if you are considering having surgery or a procedure at another licensed facility.

Reasonable **alternative** source for services is

Carilion New River Valley Medical Center  
2900 Lamb Circle  
Christiansburg, VA 24073

*Thank you for allowing us to serve you.*